
Empowering young minds for future Transit adventures



For two weeks in July, the *Get on Board* Summer Camp provided young minds, aged 11-18 with various physical and cognitive abilities, an opportunity to embark on an inspiring journey of learning to use fixed-route transit services independently and confidently.

This three-day camp proved to be a transformative experience for 37 campers, including Jerome, a remarkable participant with a passion for volunteering.

Jerome, like many others, had the opportunity to explore the fascinating world of transit during camp.

The adventure began with meeting a friendly transit bus operator who shared insights about the bus's main features and took them for a ride, sparking excitement and curiosity among the campers.

Participants also received hands-on experience booking trips on transit by practicing using the app and website. Then, they toured the Operations Control Centre, uncovering the intricate workings behind the scenes that keep the transit system running smoothly and also discovering how passenger safety is monitored.

The camp featured engaging sessions with two Peace Officers, offering a glimpse into their day-to-day responsibilities and reinforcing the significance of safety on public transit.

By far, the highlight of camp was the visit to the Oliver Bowen Maintenance Facility. Excitement filled the air as campers got to try their hand at driving a train simulator, an experience that won't soon be forgotten!



For Jerome, the *Get on Board* Summer Camp was a transformative experience. After attending the camp, he now dreams of taking transit by himself, and his confidence has soared. It's a testament to the camp's mission of empowering young individuals, providing them with the skills and knowledge to embrace independent travel.

Get on Board stands as a shining example of how inclusivity, education, and fun can come together to create a positive impact on young lives. As the camp concludes, the memories made and lessons learned inspire these young adventurers to explore the world safely and independently, one transit ride at a time!

Booking Centre tips: Secure your trip with ease

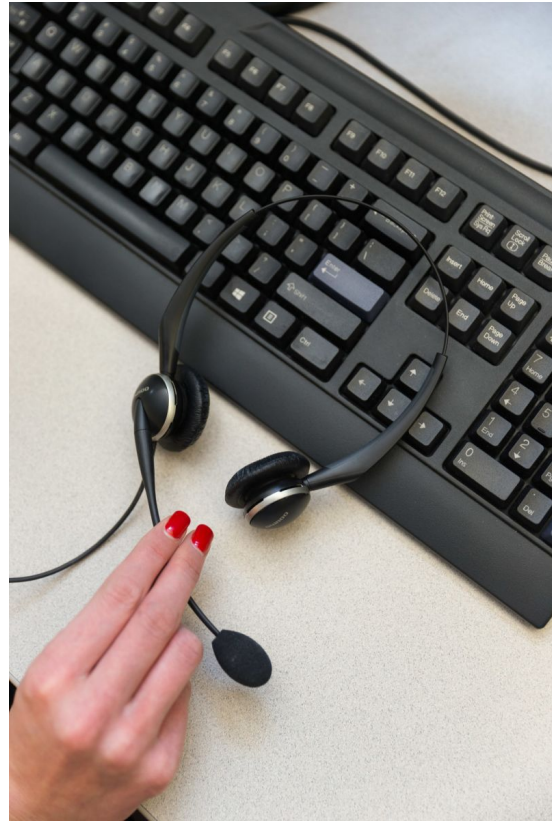
When contacting our Booking Centre for a trip, it's important to be aware that your preferred time slot may not always be available. While booking in advance can help, it's not a guarantee, so we recommend being flexible and accepting the time offered by our Agent during your call.

If you choose not to accept the offered time, your trip will be waitlisted and scheduled no later than 19:00 the night before your trip.

To ensure efficient scheduling and to accommodate all our customers, trips not confirmed at the time of booking may undergo time changes. These adjustments are aimed at providing everyone with a smooth and convenient travel experience. Confirming your trip when you book can avoid most time changes.

For added convenience, consider using the [Calgary Transit Access trip booking tool](#) to request your rides.

Plan ahead, be flexible, and enjoy a worry-free journey with us!



Holiday Hours - Summer 2023



The Customer Service, Booking & Eligibility phone lines will be **closed** for the following statutory holidays:

Heritage Day
Monday, August 7

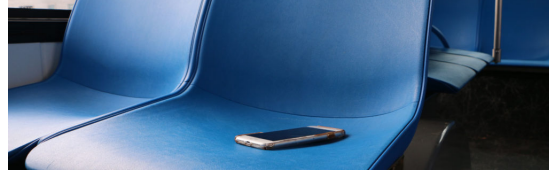
Labour Day
Monday, September 4

Thanksgiving Day
Monday, October 9

Housekeeping

Don't leave without your belongings

We want to remind our customers about the importance of caring for your personal belongings during trips.



We understand that things can get busy and distractions can happen, but taking a few extra moments to ensure you have all your items with you before exiting the vehicle can save you from the inconvenience of losing something valuable.

Here's a friendly tip: Double-check your seating area and under your seat to make sure nothing is left behind. We know how easy it can be to forget, but a quick glance can make all the difference!

In the instance you misplace an item, don't worry; our team is here to assist you. Simply dial 403-537-7777 and choose option number three to speak with one of our helpful Agents who will do their best to help you locate your lost belongings.

Contact Us

Customer Service Centre
403-537-7777

Monday to Friday from
8:30 a.m. to 4:30 p.m.

[Send us an email](#)



WEBSITE