

New pricing for 2015/2016

This year with the sale of 2015/2016 Senior Citizen Transit Passes, customers purchasing their pass after July 1 will receive a reduction in the cost of the pass. All passes remain valid until June 30, 2016 but the price of the pass will be reduced by \$8 for each month the pass is not purchased.

This change does not affect the Low Income Senior Citizen Yearly Transit pass which remains at \$15 throughout the year.

See table below for the exact pricing.

Month Purchased	Price	Expiry Date
July, 2015	\$87	2016, June 30
August, 2015	\$79	2016, June 30
September, 2015	\$71	2016, June 30
October, 2015	\$63	2016, June 30
November, 2015	\$55	2016, June 30
December, 2015	\$47	2016, June 30
January, 2016	\$39	2016, June 30
February, 2016	\$31	2016, June 30
March, 2016	\$23	2016, June 30
April, 2016	\$15	2016, June 30
May, 2016**	\$95	2017, June 30
June, 2016**	\$95	2017, June 30

**New passes for 2016/2017 go on sale.

Before you purchase, please note:

The Senior Citizen Yearly Transit Pass is **not eligible for refund**.

The Senior Citizen Yearly Transit Pass cannot be purchased to use on Calgary Transit Access services.

For more information on the Senior Citizen Transit Pass program, visit www.calgarytransit.com, click on SITE CONTENT, then Senior Yearly Passes. Or call 403-262-1000.



Need to renew your transit pass? Do it online!

Calgary Transit now offers a convenient way for you to renew your senior yearly transit pass (regular and low income) through The City of Calgary’s online store, CITYonline. By using CITYonline, you can avoid standing in line at the counter, and renew your yearly transit pass from the comfort of your home.

CITYonline is the official online store for The City of Calgary where citizens can access city services and purchase products including Calgary Transit passes. The online store is secure and can be accessed by typing the following address into your web browser calgary.ca/CITYonline

Logging into CITYonline

Customers need to have an account in order to access services and purchase products on CITYonline. If you already have an account, use your email address and password to log in.

Having issues logging in?

To ensure the highest level of security, if you have not accessed your account in over six months, the system will ask you to update your password. To update your password all you need to remember is the answer to the security question you provided when you opened the account.

If you have forgotten your password, click on “Forgot your password?” on the log-in screen and you will be instructed to provide the answer to your security question. If you are still having issues logging in, please call **3-1-1**. You will be contacted by one of our CITYonline Customer Services representatives for assistance.

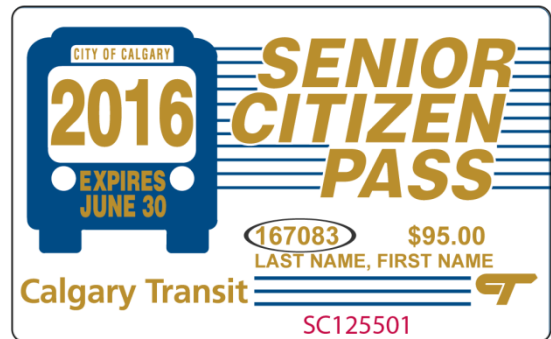
A screenshot of the CITYonline "Sign In" page. The page has a dark blue background with a red header bar containing the text "Sign In". Below the header, there are two input fields: "User ID (E-mail Address):" and "Password:". To the right of the password field is a yellow button labeled "Forgot your password?". Below these fields is a yellow button labeled "Sign In". Further down, there is a yellow button labeled "Company Sign In >>". At the bottom, there is a section titled "New User? Register here" with two links: "Company" and "Individual". The "Forgot your password?" link and the "Individual" link are circled in yellow.

Creating a CITYonline account

If you do not have a CITYonline account, you can create one by clicking “Individual” under the “New User? Register here” area of the log in screen. Opening an account is easy and it only takes a minute. Having an account will allow you to view your past 6-month purchase history.

Renewing your senior citizen pass

When you add your senior citizen pass to the shopping cart, you will be prompted to fill out an online verification form. You will be required to enter your **First Name, Last Name** and **Transit Pass ID**. Please make sure to enter the information as it appears in the letter you received by mail from Calgary Transit or as it appears on your current pass.



Mailing address

Once you have renewed your senior transit pass on CITYonline, Calgary Transit will print and mail your transit pass to you. It is important that Calgary Transit has your most up to date address because your renewed transit pass will be mailed to that address. Please contact Calgary Transit at **403.262.1000** to review or change your mailing address. Calgary Transit will mail the pass using Canada Post, so please allow 5-7 business days to receive your transit pass. There is no additional shipping and handling cost.

Payment options

