The NEW 2018 Transit Network
Connecting you to more destinations than ever before.

Introducing MAX
MAX is Calgary’s new rapid transit service that takes you to major destinations across the city with more convenience, more comfort and more connections than ever before. See inside.

RIDER’S GUIDE
Effective November 19, 2018
A message from Mayor Naheed Nenshi

I’m thrilled to welcome Calgarians to MAX transit service!

This is one of the most significant changes we have seen in the transit system. Calgarians have told us they want a city that moves – a city that offers a variety of convenient, affordable, and accessible transportation options. MAX provides exactly that, and I’m incredibly excited.

MAX will make taking transit easier and provide critical connections to the places Calgarians want and need to go. With dedicated lanes, fewer stops, larger platforms, and heated shelters, MAX ensures riders can commute comfortably.

Creating these transit connections is about more than getting people around the city – it’s about making life better every day. A reliable and convenient transit system is crucial to supporting a strong economy and healthy, vibrant communities.

As part of our long-term strategy for Calgary Transit, RouteAhead, we’ve been working hard to make this network a reality and I cannot wait to see Calgarians taking MAX. See you on MAX Purple!

Naheed K. Nenshi
MAYOR

“Creating these transit connections is about more than getting people around the city – it’s about making life better every day.”
A message from Calgary Transit Director
Doug Morgan

We’re excited to launch the new MAX transit service in Calgary!

In 2012 we approved RouteAhead, our 30-year plan for Calgary Transit. It focuses on improving the customer experience and developing our Primary Transit Network, which consists of LRT and bus rapid transit routes that run frequently and quickly, and are highly connected.

With the launch of this new service, we are closer to our goal. Our Primary Transit Network is greatly improved with more rapid east-west transit connections across the city that serve major destinations. The customer experience is also improved as we’ve introduced more heated shelters, real-time arrival displays, and transit-only lanes and queue jumps that make transit quicker and more reliable.

At The City of Calgary, our common purpose is to make life better every day. With the introduction of MAX we are building a better, more frequent and reliable transit service for Calgarians.

This is not just an investment in public transit – it’s an investment in enhancing the quality of life for all Calgarians by improving mobility, reducing congestion and protecting the environment. We think MAX will be a welcome addition to the city, and we’re thrilled to launch it on November 19.

“With the introduction of MAX we are building a better, more frequent and reliable transit service for Calgarians.”
Our Customer Commitment

Our Customer Commitment is our promise to deliver the six qualities of service that our customers and employees identified as the most important. We’re investing in projects and initiatives (such as MAX) that positively impact the customer experience in these areas. To be transparent and accountable to our customers, we are measuring and publicly reporting on our performance.

**Safe**
We’ll plan, design and operate a safe transit system.

**Reliable**
We’ll provide a dependable transit service by minimizing delays and being on time.

**Helpful**
We’ll provide a service that is friendly and helpful.

**Informative**
We’ll provide customers with accurate, consistent and timely information.

**Clean**
We’ll keep our vehicles, stops and stations clean.

**Easy to Use**
We’ll make it easy to get around Calgary.

You can see how we’re doing by visiting calgarytransit.com/commitment
Service changes to improve our routes

The introduction of MAX gave us an opportunity to make our existing transit network even better. Our goal was to develop a more effective bus network that connects customers to more destinations, and is easier to understand and use.

We reviewed 35 bus routes that operate in 99 communities.

With such a large scope, we wanted to make sure the changes worked for our customers and their travel habits. From April – May 2018, we shared our proposed route changes with the public at 11 open houses and through an online public engagement portal that was open for 33 days.

We spoke to over 1,000 customers at open houses, and the online portal had over 10,700 visits with 2,075 customers submitting comments or suggestions.

After taking into consideration all the public feedback, we finalized the bus route changes. The new transit network has more direct routes, provides better service to key destinations and makes it easier to travel across the city.

For a quick overview of which routes are changing and new routes you might be interested in, view the tables on pages four and five.

All the new route maps are included in this guide, and you can visit calgarytransit.com or use the Calgary Transit App to find schedules and maps, and use the trip planner.

The new transit network has more direct routes, provides better service to key destinations and makes it easier to travel across the city.
## Route Change Overview – Service changes start November 19, 2018

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<th>If you currently take Route…</th>
<th>You might be interested in Route…</th>
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<td>72 &amp; 73</td>
<td>MAX Orange, MAX Teal, 8, 9, 20, 23, 31, 38, 42/49, 43, 135, 155</td>
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<td>23, 148, 149, 150, 302</td>
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## Route Change Overview – Service changes start November 19, 2018

<table>
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<tr>
<th>If you are travelling to...</th>
<th>You can take Route...</th>
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<td>Foothills Medical Centre</td>
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<tr>
<td>Alberta Children’s Hospital</td>
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<td>University of Calgary</td>
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<td>SAIT</td>
<td>MAX Orange, 4/5, 19, 31, 65, 89, 105, 404, 414</td>
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<td>Marlborough</td>
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<td>Chinook</td>
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<tr>
<td>Mount Royal University</td>
<td>MAX Teal, 9, 13, 18, 20, 112</td>
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<tr>
<td>Quarry Park</td>
<td>MAX Teal, 24, 302</td>
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<tr>
<td>Deerfoot Meadows</td>
<td>MAX Teal, 43</td>
</tr>
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Use these tables for a quick overview of which routes are changing and new routes you might be interested in.
Introducing MAX

MAX is Calgary’s new rapid transit service that takes you to major destinations across the city with more convenience, more comfort and more connections than ever before.
Three new lines, three new colours

Whether it’s across town or downtown, MAX’s three new lines can take you, and connect you, where you want to go. A fourth Southwest MAX line between downtown and Woodbine will start running in 2019. Just like the CTrain, each MAX line is colour-coded for easy identification.

MAX Orange

The MAX Orange line serves major destinations such as Foothills Medical Centre, University of Calgary, SAIT, Peter Lougheed Centre and the Genesis Centre. MAX Orange also connects Brentwood and Saddletowne CTrain stations, so you won’t have to go downtown or transfer to cross the north side of the city.

MAX Teal

The MAX Teal line can take you to Mount Royal University, Rockyview General Hospital and the Douglas Glen park and ride. MAX Teal will also connect Westbrook and Heritage CTrain stations, and the future Green line CTrain station at Douglas Glen.

MAX Purple

The MAX Purple line serves key destinations such as Forest Lawn, International Avenue, Inglewood and Downtown.
Taking your commute to the MAX

MAX comfort
Heated shelters, larger platforms, real-time displays, improved lighting and CCTV security cameras provide commuters with a new level of comfort, accessibility and safety.

MAX convenience
With signal-light priority and queue jumps to bypass traffic, plus fewer stops, MAX gets you to your destination before you know it.

MAX connections
With fewer transfers and better connections to major destinations, and the CTrain and other bus routes, MAX makes it easier to get where you need to go.
MAX Purple
Serves Downtown, East Village, Inglewood, Forest Lawn, Applewood and East Hills.
New route replacing Route 305 on 17 Avenue SE.
Service Level: 12 min peak, 22-30 min off-peak | Service Span: Until 23:44 weekdays, 21:45 weekends
MAX Teal

Serves Westbrook, Mount Royal University, Lincoln Park, Heritage, Deerfoot Meadows, Riverbend, Quarry Park and Douglas Glen.
Replaces Route 306, consolidating stations in the west and extending the route to the east.
Service Level: 18 min peak, 20-25 min off-peak | Service Span: Until 21:00 weekdays, 20:00 weekends
MAX Orange
Serves University of Calgary, Foothills Medical Centre, 16 Avenue North, Rundle Station, 52 St NE and Falconridge Bv.
New rapid transit route. | Service Level: 16 min peak, 26-30 min off-peak | Service Span: Until 24:00 weekdays, 23:30 weekends
New route maps

New route maps are included in this guide. To plan a trip or to get schedule information, visit calgarytransit.com, use the Calgary Transit App, or call 403-262-1000.
Route 1: Bowness – Forest Lawn
Serves Bowness, Montgomery, Parkdale, Hillhurst, Downtown, East Village, Inglewood, Forest Lawn and Penbrooke. Changes to routing in Downtown and 17 Avenue SE.
Service Level: 12 min peak, 15-25 min off-peak | Service Span: Until 23:45 weekdays/Saturdays, 23:15 Sundays

Legend
- **Bowness - Forest Lawn**
  - Peak/Off-Peak: 12 min / 15-25 min
  - Span: Until 23:45 / 23:15
- **CTrain Line**
- **CTrain Station**
- **MAX Purple**
  - Peak/Off-Peak: 12 min / 22-30 min
  - Span: Until 23:44 / 21:30
- **MAX Station**

Between Blackfoot Tr & 52 St SE
Route 1 in Transitway, stopping at MAX Stations only
Route 8: North Pointe – Foothills Medical Centre
Serves North Pointe, Panorama, Hidden Valley, Shaganappi Tr, Brentwood, University of Calgary, Alberta Children’s Hospital and Foothills Medical Centre.
Replaces Route 8 and Route 91. | Service Level: 5-10 min peak, 20-25 min off-peak
Service Span: Until 25:00 weekdays, 23:30 weekends
Route 9: Dalhousie – Chinook
Serves Northland Mall, Brentwood, University of Calgary, Foothills Medical Centre, Westbrook Mall, Mount Royal University and Chinook Mall.
Extension of Route 9 south of University of Calgary, replacing Route 72/73. | Service Level: 12 min peak, 20-30 min off-peak | Service Span: Until 23:45 weekdays, 23:30 weekends

Legend
- **Dalhousie - Chinook**
  Peak/Off-Peak: 12 min / 20-30 min
  Span: Until 23:45 / 23:30
- **Intersecting Bus Route**
- **MAX Orange**
  Peak/Off-Peak: 18 min / 20-25 min
  Span: Until 23:00 / 20:00
- **MAX Teal**
  Peak/Off-Peak: 18 min / 20-25 min
  Span: Until 23:00 / 20:00
- **CTrain Line**
- **CTrain Station**
- **MAX Station**
- **Multiple Bus Routes**
Route 19: 16 Avenue North

Serves Lions Park Station, 16 Avenue North, Renfrew, Sunridge Way and Rundle Station.
Replaces Route 19 east of Lions Park Station, maintaining local service coverage on 16 Avenue North.

Service Level: 20 min peak, 30 min off-peak | Service Span: Until 24:45 weekdays, 23:45 weekends
Route 20: Northmount – Heritage

Serves Huntington, Thorncliffe, Triwood, University of Calgary, Hillhurst, Richmond, Currie, Mount Royal University, Rockyview Hospital, Haysboro, Chinook Park and Heritage. Changes to routing between Brentwood and Bow River.

Service Level: 12 min peak, 20-30 min off-peak | Service Span: Until 24:00 weekdays, 23:00 weekends
Route 23: 52 Street East

Serves Falconridge Bv, 52 St NE, and 52 St SE between Saddletowne and McKenzie Towne.
Replaces Routes 23, 66, and 176 along the 52 Street corridor.

Service Level: 12 min peak, 20-30 min off-peak
Service Span: Until 25:00

Legend

52 Street East
Peak/Off-Peak: 12 min / 20-30 min
Span: Until 25:00

Intersecting Bus Route

MAX Purple
Peak/Off-Peak: 12 min / 22-30 min
Span: Until 23:44 / 21:30

MAX Orange
Peak/Off-Peak: 16 min / 26-30 min
Span: Until 24:00 / 23:30

CTrain Line

CTrain Station

MAX Station

Bus Terminal

Major Connection Area

Calgary Transit | Rider's Guide
Route 24: Ogden
Serves Downtown, Beltline, Ramsay, Bonnybrook, Lynnwood, Ogden, Riverbend and Quarry Park.
Replaces Route 24 on Ogden Rd and Route 302 in west Quarry Park.
Service Level: 17 min peak, 30 min off-peak
Service Span: Until 23:30 weekdays and Saturdays, 23:00 Sundays
Route 31: Dalhousie – Lions Park
Serves Dalhousie Station, 53 St NW, Market Mall, Alberta Children’s Hospital, University of Calgary and Lions Park.
Replaces Route 31 west of Craigie Hall and Route 19 from Craigie Hall to Lions Park.
Service Level: 15 min peak, 25-30 min off-peak
Service Span: Until 24:15 weekdays, 23:00 weekends
Route 38: Brentwood – Temple

Serves Brentwood Station, Northmount Drive, 40 Av NW, 32 Av NE, Whitehorn Station and the communities of Whitehorn and Temple.

Replaces the northern corridor of Route 72/73, and a portion of Route 25/38 in Whitehorn and Temple.

Service Level: 12 min peak, 20-30 min off-peak | Service Span: Until 24:30
Route 42: Marlborough and Route 49: Forest Heights
Serves Marlborough, Marlborough Park, Abbeydale, Penbrooke, Forest Heights, Radisson Heights and Marlborough LRT.
Replaces Routes 42, 45, & 49. | Service Level: 10-12 min peak, 20-35 min off-peak | Service Span: Until 24:45
Route 43: McKnight – Chinook

Serves Westwinds, 44 Av NE, 36 St E, Barlow Tr, 76 Av SE, Deerfoot Meadows and 58 Av SE.

Replaces Route 95 and the southern and eastern corridor of Route 72/73 and Route 95.

Service Level: 12 min peak, 20-30 min off-peak | Service Span: Until 24:30 weekdays, 23:00 weekends
Route 57: Monterey Park – McCall Way

Serves Monterey Park, Temple, Whitehorn, Whitehorn Station, 37 Av NE, McCall Way and the WestJet corporate campus. Replaces Route 57 west of Whitehorn Station, and replaces Routes 25 & 38 in Whitehorn, Temple and Monterey Park.

Service Level: 18-20 min peak, 25-35 min off-peak | Service Span: Until 24:15 weekdays, 23:30 weekends

Legend

- Monterey Park - McCall Way
  Peak/Off-Peak: 18-20 min / 25-35 min
  Span: Until 24:15 / 23:30

- Intersecting Bus Route

- MAX Orange
  Peak/Off-Peak: 16 min / 26-30 min
  Span: Until 24:00 / 23:30

CTrain Line

CTrain Station

MAX Station
Route 58: Erin Woods / 44 St SE


Service Level: 15 min peak, 30 min off-peak
Service Span: Until 24:45 weekdays, 24:00 weekends
Route 67: Memorial Drive
Serves Marlborough, Marlborough Park, Abbeydale, Penbrooke, Forest Heights and Marlborough LRT. Replaces part of Route 45.
Service Level: 15 min peak, 30 min off-peak | Service Span: Until 24:30
Route 68: 68 Street East
Serves Falconridge Bv, 64 Av NE, and 68 St E between Saddletowne and East Hills. Creates a new grid line across the east of the city, anchored by major shopping centres.
Service Level: 35 min, peak-only | Service Span: peak-only
Route 87: Applewood / 17 Ave SE

Serves Applewood, Penbrooke, Forest Lawn, Radisson Heights and Marlborough LRT.
Replaces Route 45 and provides local service coverage on 17 Av SE.
Service Level: 15 min peak, 30 min off-peak | Service Span: Until 25:00 weekdays, 23:30 weekends
Route 90: Bridgeland – University of Calgary

Serves Bridgeland, Downtown, Beltline, Sheldon Chumir Centre, Sunalta, Parkdale, Foothills Medical Centre, University Heights, University of Calgary, Alberta Children's Hospital and University District. Route extension from Sunalta to University of Calgary.

Service Level: 22 min peak, 32 min off-peak | Service Span: Until 22:30 weekdays, 20:15 weekends

Legend

Bridgeland / U of C
Peak/Off-Peak: 22 min / 32 min
Span: Until 22:30 / 20:15

Intersecting Bus Route

Multiple Bus Routes

CTrain Line

CTrain Station

MAX Orange
Peak/Off-Peak: 16 min / 26-30 min
Span: Until 24:00 / 23:30

MAX Purple
Peak/Off-Peak: 12 min / 22-30 min
Span: Until 23:44 / 21:30

MAX Station
Route 91: Foothills Medical Centre
Serves Foothills Medical Centre and Lions Park Station. Maintains existing Route 91 connection from Lions Park to Foothills Medical Centre.
Service Level: 20 min peak and off-peak | Service Span: Until 24:00 weekdays, 23:45 weekends

Legend
- **Foothills Medical Centre**
  - Peak/Off-Peak: 20 min / 20 min
  - Span: Until 24:00 / 23:45
- **Intersecting Bus Route**
- **MAX Orange**
  - Peak/Off-Peak: 16 min / 26-30 min
  - Span: Until 24:00 / 23:30
- **CTrain Line**
- **CTrain Station**
- **MAX Station**
- **Multiple Bus Routes**
Route 104: Sunnyside – University of Calgary

Serves Sunnyside, Hillhurst, West Hillhurst, Parkdale, Foothills Medical Centre, University Heights and University of Calgary.

Extension of Route 104 to University of Calgary.

Service Level: 15 min peak, 30 min off-peak

Service Span: Until 24:15 weekdays, 23:15 weekends
Route 127: Maryvale – Franklin Industrial

Serves Meridian Industrial, Franklin Industrial, Marlborough and Marlborough Park. Replaces part of Routes 50 & 51, extends Route 127.

Service Level: 30 min peak, 30-35 min off-peak

Service Span: Until 21:00 east of Marlborough, and until 18:30 west of Marlborough
Route 135: Erin Woods / 36 St SE
Serves Erin Woods, Dover, Forest Lawn, Radisson Heights, Forest Heights and Marlborough LRT.
Replaces Route 57.
Service Level: 15 min peak-only | Service Span: peak-only
Route 147: Starfield

Serves 39 Avenue Station, Highfield, Ogden Rd, 50 Av SE, 52 St SE and Starfield Industrial. Replaces Route 23 on 50 Av SE.

Service Level: 30 min peak and off-peak

Service Span: Until 18:00, weekdays only
Route 148: Great Plains
Serves Chinook Station, South Hill Terminal and Great Plains & Foothills Industrial area.
Replaces portion of Routes 23 & 409 in Foothills Industrial area and introduces service to Great Plains.
Service Level: 15 min peak, 20-35 min off-peak
**Route 149: Point Trotter**

Serves South Hill Terminal, 90 Av SE and Point Trotter. Replaces portion of Route 23 on 90 Av SE and introduces new service to Point Trotter.

**Service Level:** 25 min peak, 45 min off-peak

**Service Span:** 19:15 weekdays, 18:15 Saturdays
Route 150: 114 Avenue SE
Service Level: 22 min peak, 30 min off-peak | Service Span: 19:00 weekdays, 18:00 Saturdays
Route 155: West Dover – Forest Lawn

Serves Dover, Southview, Albert Park, Radisson Heights, Franklin LRT, Forest Heights, Forest Lawn and Penbrooke. Replaces Route 26, new service to 8 Av SE.

Service Level: 23 min peak, 33 min off-peak | Service Span: 24:15 weekdays, 22:30 weekends
Route 302: Southeast BRT

Serves Downtown, Inglewood, Ramsay, Bonnybrook, Lynnwood, Ogden, Southill, Quarry Park, Douglas Glen, 130 Av SE, Prestwick, New Brighton, McKenzie Towne, Copperfield, Auburn Bay, Mahogany, Seton and South Hospital. Changes to route in Quarry Park.

Service Level: 10 min peak, 25 min off-peak | Service Span: Until 21:45 weekdays, 21:30 weekends

Legend

- **Southeast BRT**
  - Peak/Off-Peak: 10 min / 25 min
  - Span: Until 21:45 / 21:30

- **Multiple Bus Routes**

- **MAX Teal**
  - Peak/Off-Peak: 18 min / 20-25 min
  - Span: Until 21:00 / 20:00

- **MAX Station**

- **Intersecting Bus Route**

- **Route 302 Stop**

- **302**

Quarry Park
(Existing Routing)

Quarry Park
(New Routing)
Route 305: Bowness / City Centre
Serves Canada Olympic Park, Bowness, Montgomery, Parkdale, Hillhurst and Downtown.
Route no longer serves 17 Avenue SE, new routing in Downtown.
Service Level: 15 min (peak-only) | Service Span: peak-only

Legend
- Bowness / City Centre
  Peak/Off-Peak: 15 min /-
  Span: Peak-Only
- Route 305 Bus Stop
- Intersecting Bus Route
- CTrain Line
- CTrain Station

Downtown Inset
The new transit network has more direct and easier to understand routes, provides better service to key destinations and makes it easier to travel across the city.

Contact us

**Online**
- calgarytransit.com
- calgarytransit.com/MAX
- calgarytransit.com/RouteChanges
- Calgary Transit App for iOS and Android
- Twitter @calgarytransit

**Call us**
- 403-262-1000
- 6 a.m. to 9 p.m. weekdays
- 8 a.m. to 6 p.m. weekends
- Closed on holidays

**Visit us**
- Bow Parkade Customer Service Centre
  234 – 7 Ave. S.W.
- Centre Street Customer Service Centre
  125 – 7 Ave. S.E.
- 10 a.m. to 5:30 p.m. weekdays
- Closed weekends and holidays